

Quality management

Fritz Schäfer GmbH maintains a QM system according to DIN EN ISO 9001



For many products and services, quality is the decisive criterion when making a purchase. Plenty of companies therefore promise high quality to their customers and promote products with such a claim. In the end, however, actions still speak louder than words.

For many decades, we at SSI SCHAEFER are developing and producing top-quality systems, components and solutions, which make our customers more competitive. This way we became the world market leader in intralogistics.

This success is by no means coincidental. It is the result of a process of continuous improvements. For quite a while now, we are applying a quality management system in order to control our internal processes leading to improvements in quality. This supports our ambition to deliver the best performance possible.

To make this ambition visible to the outside world as well, we decided to put our quality management system under the scrutiny of an independent third party. The certificate we received can be seen on the right.

Of course, quality means more to us than just complying with a norm. We see ourselves as a reliable partner to customers and suppliers and are interested in long-term cooperation to our mutual benefit. We therefore pursue the following objectives with regard to quality:

- continuously advancing our quality management system
- improving internal and external communication
- regularly training and educating our employees
- quality work in every area of our business
- developing products and services that fit our customers' needs
- improving customer satisfaction



Additionally, we earned other certificates as well, proving the high standards of our production and providing our customers with the security of working with professionals.

[Qualification for welding steel structures \(English\)](#)

[Certificate of compliance from the institute for materials testing in North-Rhine-Westphalia \(German\)](#)

[General building inspection certificate for steel elements and galvanised parts in warehouse construction \(German\)](#)

In case you have any questions about our quality management system, please fill out the [contact form](#).

<http://www.ssi-schaefer.co.uk/ssi-schaefer/quality-management.html>

